

September 22, 2011


James J. White IV  
JJ WHITE, INC  
5500 Bingham Street  
Philadelphia, PA 19120

Dear Mr. White:

This communication is prompted by the recent completion of a major renovation project of several spaces on the first floor of our building. The project was supervised by Mr. Joe Gallagher of your organization. I can only use superlatives to describe the outstanding level of professionalism exhibited by Mr. Gallagher and his work crews. The work was carried out, among all of the trades involved, with great attention to detail, cleanliness, courtesy, and ongoing communication at every stage. It was a pleasure to interact with everyone from your organization, and many of us from the School of Pharmacy looked forward to our daily visits to the construction areas, in order to appreciate the progress as well as have brief discussions with the crew.

In particular, Mr. Gallagher exhibited an extraordinary level of leadership, professionalism and communication in every dimension of this enterprise. He is a tribute to your organization and an example of someone who is motivated by the desire to deliver an outcome of the highest quality within the agreed-upon time frame. To that end he succeeded most admirably. It has been a pleasure to work with you organization, and I thank you for all of the great work that was provided. Best personal regards.

Sincerely,

  
Peter H. Doukas, Ph.D.  
Dean